

**Since 1926** 

March 25, 2020

Dear Residents,

The coronavirus (COVID-19) pandemic has thrust our community into unknown territory. We recognize this is a frightening time and that many in our community have faced both health and economic impacts. We are taking every effort to protect the health and safety of you and our staff. We are here to help.

The last thing anyone wants is to lose a safe place to call home. We will not evict any tenants during this State of Emergency for non-payment of rent.

If you have suffered a job loss or other substantial loss of income due to the COVID-19 pandemic and are unable to pay rent, we encourage you to notify us as soon as possible to discuss potential alternative payment arrangements that may be made to accommodate your situation. Your resident manager has a questionnaire that will help us evaluate the best course of action.

Please contact us to let us know that you have been affected by COVID-19, so we can provide assistance during these unprecedented times. If you are not currently facing a COVID-19 related hardship, please continue to pay rent as usual.

At Dalton Management, we will continue to support the personnel and staff who work every day to provide essential services to all residents. We are all in this together, and if we work together, we can weather this storm.

If you have questions or concerns, please contact your resident manager through your property website.

With sincerest appreciation,

**Dalton Management**